OMNI Survey Results
5/19/2009

1. What is your position and department?
542 Employees from
202 distinct Departments

2. How long have you used OMNI?		
3 months or less	1	0%
4 months - year	20	3%
1 to 2 years	101	17%
More than 2 years	484	79%
Don't use OMNI - skip remaining questions and go to to the end and submit survey	5	1%
Total	611	100%

3. How frequently do you use OMNI?		
Daily	427	71%
Weekly	158	26%
Monthly	8	1%
Less than monthly	10	2%
Total	603	100%

4. Which OMNI modules do you use?		
Recruiting	241	44%
Time entry/approval	427	79%
Appointment Process - e-PAF	259	48%
Purchasing (e-Procurement, Receiving)	335	62%
Travel/Expenses	348	64%
Ability to look up budget balances	297	55%
Other, please specify	152	28%

5. Which OMNI modules have you received training?		
Recruiting	174	31%
Time entry/approval	329	59%
Appointment Processing - ePAF	197	35%
Purchasing (eProcurement, Receiving)	324	58%
Travel/Expenses	332	60%
Ability to look up budget balances	234	41%
Other, please specify	124	24%

OMNI Survey Results
5/19/2009

6. Please rate your satisfaction with the OMNI training you received	Extremely Dissatisfied (0)	Dissatisfied (1)	Neutral (2)	Satisfied (3)	Extremely Satisfied (4)	Total	Average Score
Recruiting	6 / 2%	8 / 3%	56 / 21%	144 / 53%	58 / 21%	272 / 100%	2.9
Time entry/approval	3 / 1%	9 / 2%	61 / 17%	177 / 48%	118 / 32%	368 / 100%	3.1
Appointment Processing - ePAF	4 / 2%	8 / 4%	37 / 17%	112 / 51%	60 / 27%	221 / 100%	3.0
Purchasing (eProcurement,Receiving)	3 / 1%	13 / 4%	60 / 18%	166 / 49%	98 / 29%	340 / 100%	3.0
Travel/Expenses	4 / 1%	6 / 2%	62 / 18%	181 / 52%	97 / 28%	350 / 100%	3.0
Ability to look up budget balances	5 / 2%	14 / 5%	66 / 24%	128 / 46%	65 / 23%	278 / 100%	2.8
Other	3 / 2%	6 / 5%	27 / 21%	55 / 44%	35 / 28%	126 / 100%	2.9

7. Please rate your experience with entering information into OMNI.	Extremely Dissatisfied (0)	Dissatisfied (1)	Neutral (2)	Satisfied (3)	Extremely Satisfied (4)	Total	Average Score
Recruiting	9 / 3%	34 / 11%	65 / 21%	151 / 49%	48 / 16%	307 / 100%	2.6
Time entry/approval	3 / 1%	11 / 3%	65 / 15%	214 / 50%	135 / 32%	428 / 100%	3.1
Appointment Processing - ePAF	5 / 2%	4 / 2%	51 / 20%	135 / 53%	58 / 23%	253 / 100%	2.9
Purchasing (eProcurement,Receiving)	2 / 1%	25 / 7%	64 / 19%	168 / 50%	76 / 23%	335 / 100%	2.9
Travel/Expenses	2 / 1%	17 / 5%	66 / 19%	190 / 55%	72 / 21%	347 / 100%	2.9
Ability to look up budget balances	5 / 2%	17 / 6%	60 / 21%	137 / 49%	62 / 22%	281 / 100%	2.8
Other	3 / 3%	6 / 6%	19 / 19%	49 / 49%	24 / 24%	101 / 100%	2.8

8. Please rate your experience with extracting information/data from OMNI.	Extremely Dissatisfied (0)	Dissatisfied (1)	Neutral (2)	Satisfied (3)	Extremely Satisfied (4)	Total	Average Score
Recruiting	15 / 5%	38 / 12%	100 / 33%	126 / 41%	27 / 9%	306 / 100%	2.4
Time entry/approval	2 / 0%	16 / 4%	88 / 21%	200 / 49%	106 / 26%	412 / 100%	3.0
Appointment Processing - ePAF	2 / 1%	20 / 8%	62 / 24%	127 / 49%	49 / 19%	260 / 100%	2.8
Purchasing (eProcurement,Receiving)	4 / 1%	35 / 10%	86 / 25%	155 / 44%	71 / 20%	351 / 100%	2.7
Travel/Expenses	2 / 1%	26 / 7%	75 / 21%	188 / 52%	74 / 20%	365 / 100%	2.8
Ability to look up budget balances	10 / 3%	30 / 10%	63 / 21%	134 / 45%	61 / 20%	298 / 100%	2.7
Other	2 / 2%	12 / 11%	19 / 17%	54 / 49%	24 / 22%	111 / 100%	2.8

OMNI Survey Results
5/19/2009

9. Please rate the reliability of the information/data you retrieve from OMNI.

	Extremely Dissatisfied (0)	Dissatisfied (1)	Neutral (2)	Satisfied (3)	Extremely Satisfied (4)	Total	Average Score
Human Resources	4	18	71	275	128	496	3.0
	1%	4%	14%	55%	26%	100%	
Financials	2	20	61	241	139	463	3.1
	0%	4%	13%	52%	30%	100%	

10. How satisfied are you with the reports that can be generated from OMNI?

	Extremely Dissatisfied (0)	Dissatisfied (1)	Neutral (2)	Satisfied (3)	Extremely Satisfied (4)	Total	Average Score
Human Resources	5	27	97	200	71	400	2.8
	1%	7%	24%	50%	18%	100%	
Financials	8	38	96	184	72	398	2.7
	2%	10%	24%	46%	18%	100%	

11. Please rate your overall satisfaction with OMNI?

	Extremely Dissatisfied (0)	Dissatisfied (1)	Neutral (2)	Satisfied (3)	Extremely Satisfied (4)	Total	Average Score
Human Resources	2	23	120	299	87	531	2.8
	0%	4%	23%	56%	16%	100%	
Financials	3	33	96	263	78	473	2.8
	1%	7%	20%	56%	16%	100%	

12. Please rate your level of satisfaction with the following:

	Extremely Dissatisfied (0)	Dissatisfied (1)	Neutral (2)	Satisfied (3)	Extremely Satisfied (4)	Total	Average Score
Services provided by Enterprise Resource Planning (ERP) when you make OMNI inquiries	7	11	95	147	91	351	2.9
	2%	3%	27%	42%	26%	100%	
Help Desk services related to OMNI	6	23	108	171	82	390	2.8
	2%	6%	28%	44%	21%	100%	
Job Aids and other on-line resources	6	31	127	167	88	419	2.7
	1%	7%	30%	40%	21%	100%	

13. What do you like most about the OMNI System?

14. What do you like the least about the OMNI System?

15. Suggestions for additional modules/functions that would enhance the OMNI System.

16. Additional comments